

779 W. Wentworth - Englewood, FL 34223
(941)475-6882 - Fax (941) 473-7525
Email: customerservice@royalpalmmarina.com
www.royalpalmmarina.com



Dear Royal Palm Marina Customer:

Your complete satisfaction is our goal. In an effort to improve our service to you, we want your valuable opinions. Kindly take time to answer the following questions and return them to our office; fax or email; or fill out this form on our website. We sincerely respect your service needs and opinions, and greatly appreciate your contribution to helping us reach our goal of complete satisfaction.

Sincerely,

John Baiamonte
Owner/Operator

SERVICE FOLLOW-UP

YES NO

1. Was service completed satisfactorily?
2. Was service completed on time?
3. Was your boat clean upon delivery?
4. Were you notified upon completion of service?
5. Were employees courteous and professional?
6. Would you recommend Royal Palm Marina to others?
7. What improvements would you like to see?

Additional Comments:

Mechanic: _____ Detail: _____